

# RSA® Conference 2015

Singapore | 22-24 July | Marina Bay Sands

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## “Sophisticated Attacks” The New Normal for Security Programs

### Defining the Irari Rules

**Ira Winkler, CISSP**

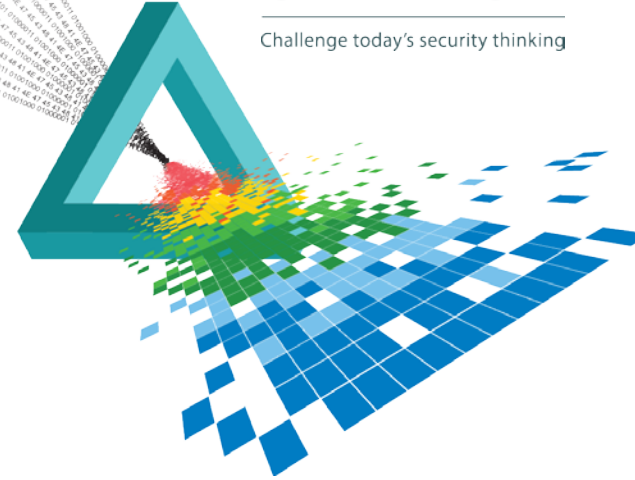
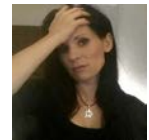
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President  
Secure Mentem  
@irawinkler

**Araceli Treu Gomes**

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Principal Subject Matter Expert  
Dell SecureWorks  
@sleepdeficit\_



## CHANGE

Challenge today's security thinking

# Cyber Warfare...For Dummies?

The Media loves a good story, and we give them what they want

- ◆ Spoon-feeding
- ◆ Confuse the “who” with the “how”
- ◆ We love a bad drama
- ◆ We love a good conspiracy!

# Why This Matters to Us

- ◆ Destroys focus
- ◆ Changes the story
- ◆ Asks questions that shouldn't be asked
- ◆ Deflects blame
  - ◆ Bad security vs. unstoppable enemy
- ◆ “If the top organizations can be hit, there is no way anyone will expect us to stop the attacks”

# The Question That Should Be Asked

*Was it really a “sophisticated” attack, or just bad security?*



# The Proclaimed “Sophisticated Attacks”

- ◆ Sony
- ◆ Target
- ◆ CENTCOM and TV5 Monde
- ◆ Everything is sophisticated according to someone

*Super  
Sophisticated*

# Internationalization

- ◆ Featured attacks are generally US targets
- ◆ However, they are nation-state or international criminal attacks
  - ◆ Examples are well researched
  - ◆ Other examples are hard to come by
- ◆ Same attackers and vectors used throughout the world
- ◆ Victims are irrelevant

# It Can Also Help You

- ◆ Gets people talking about security
- ◆ Narratives can help the cause
- ◆ Highlighting common vulnerabilities can result in more funding
- ◆ Highlighting where existing security would have stopped the attacks can result in more support

# Looking at Target

- ◆ Began with phishing message to vendor
- ◆ Used vendor network to compromise business network
- ◆ Identified targeted systems
- ◆ Set up exfiltration servers
- ◆ Exfiltrated data
- ◆ Went undetected





# Sophisticated?

- ◆ Attackers were disciplined
- ◆ Attackers were persistent
- ◆ Preventable? HELL YES!
  - ◆ Network monitoring tools ignored
  - ◆ Phishing messages expected
  - ◆ Improper network segmentation
  - ◆ Lack of whitelisting on POS

# Examining Sony

- ◆ Attackers were North Korean
  - ◆ Get over it
- ◆ Spearphishing attack stole admin credentials
  - ◆ Hardcoded credentials in malware
  - ◆ Accessed critical systems
- ◆ Destroyed key systems
- ◆ Downloaded lots of data



# Sophisticated?

- ◆ Attackers were fairly disciplined
- ◆ Attackers were very good at getting in the network
- ◆ Preventable: HELL YES!
  - ◆ Malware should have been detected
  - ◆ No multifactor authentication
  - ◆ Passwords were static



# CENTCOM/TV5Monde

- ◆ World reaction:
  - ◆ ISIS is so sophisticated!
  - ◆ How can US Government systems be so vulnerable? Are classified systems at risk?
  - ◆ How can a major media source be so vulnerable?
- ◆ Politicians horrified and demanded answers
  - ◆ “An unacceptable insult to freedom of information and expression”
- ◆ It was Twitter! It was YouTube!
- ◆ The password was broadcast on TV!

# Sophisticated?

- ◆ Takes some work to figure out who has access to accounts
- ◆ But still a likely spearphishing attack, or an easily guessed password
- ◆ All you had to do was watch TV
- ◆ From there it was just a free-for-all

# IRS Breach

- ◆ 104,000 records compromised through Get Transcript function
  - ◆ 200,000 attempted breaches
- ◆ Compromised authentication scheme
- ◆ Required “information only the taxpayer had”
  - ◆ Hmmmm....
- ◆ Criminal downloaded records, filed false tax returns
  - ◆ Stole \$50 Million
- ◆ IRS Commissioner said it couldn't be stopped citing
  - ◆ Smart criminals with lots of advanced computers, hiring smart people
  - ◆ OMG

# Sophisticated?

- ◆ All the criminals needed was credit reports
- ◆ Used commercial identity challenge system that asked questions from credit reports
- ◆ Went undetected for 200,000 relatively intensive attempts

# Preventing the Target Attack

- ◆ Management who knew not to ignore network monitoring tools
- ◆ Warnings to vendors
- ◆ Proper segmentation of business networks
- ◆ Configuration monitoring
- ◆ Whitelisting
- ◆ Better monitoring



**Should any of this not have been in place?**



# Preventing the Sony Attack

- ◆ Multifactor authentication for admin accounts
- ◆ Changing admin passwords on periodic basis
- ◆ Network monitoring for unusual activity
- ◆ Anti-malware tools in place
- ◆ DLP for critical files...like movies

# Preventing the ISIS Attacks

- ◆ Better passwords
- ◆ Multifactor authentication
- ◆ Maybe not putting passwords on TV?

# Preventing the IRS Attack

- ◆ Frankly authentication might not be feasible to strengthen
- ◆ Better detection
- ◆ IP analysis
- ◆ Rapid increase in requests
- ◆ Focus on misuse detection

# Operation Lotus Blossom

- ◆ Just to prove the point
- ◆ More than 50 attacks against governments and military organizations across Southeast Asia
- ◆ Launched with spearphishing attack
- ◆ Exploits well-known Microsoft Office vulnerability
- ◆ Installs “Elise” backdoor
- ◆ All preventable

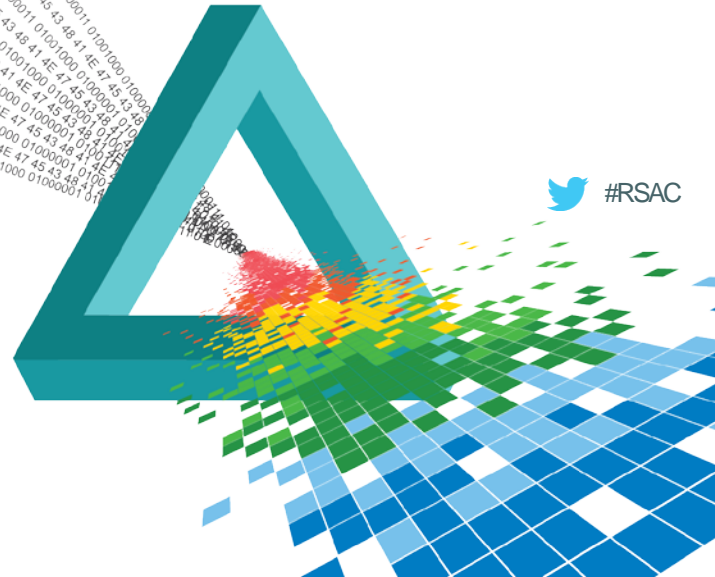
# The Common Threads

- ◆ Known vulnerabilities
- ◆ Lack of multifactor authentication
- ◆ Poor or lack of network monitoring
- ◆ Poor user awareness
- ◆ Poorly configured access controls
- ◆ Lack of or outdated anti-malware
- ◆ No DLP

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## A Real “Sophisticated” Attack



# The Equation Group

- ◆ Sup
- ◆ Exp  
vuln
- ◆ Inst:
- ◆ Und  
look
- ◆ Req  
hardw

# Super Sophisticated

systems

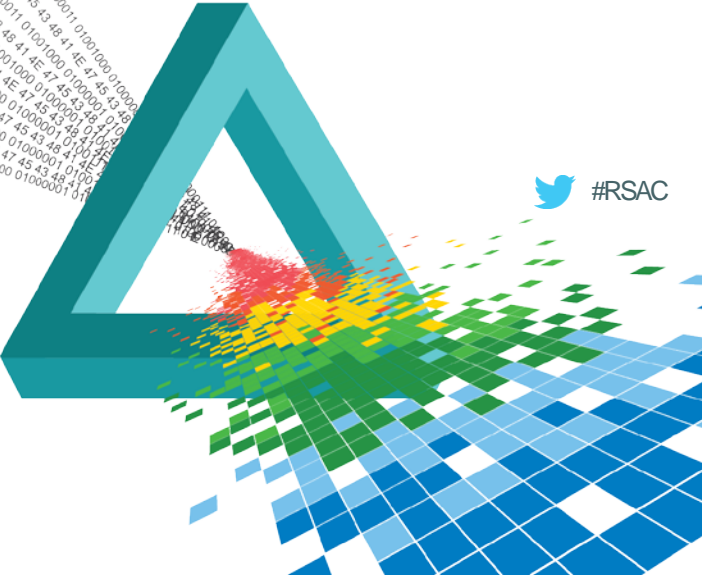
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## What Constitutes a “Sophisticated” Attack?



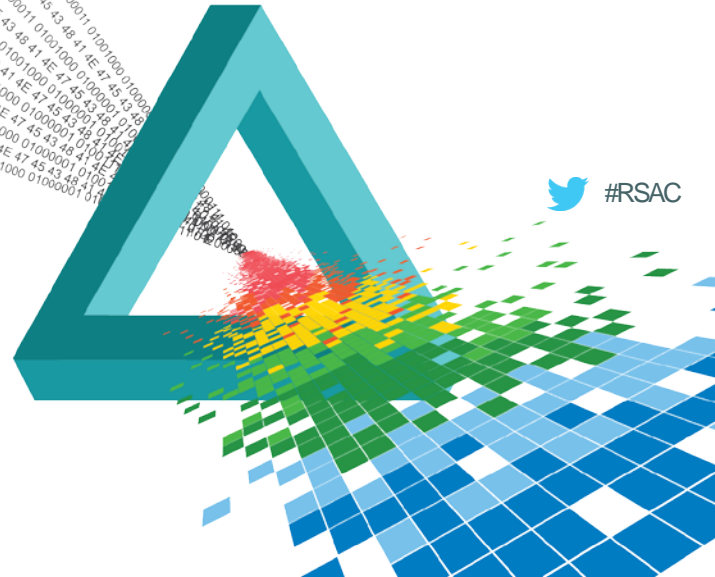


# You Know It When You See It

- ◆ It's like pornography
- ◆ It's complicated
- ◆ It can't be stopped with security countermeasures that "should" be in place
- ◆ Methods make attacks sophisticated
- ◆ Not based upon the damage or results
- ◆ Not based upon the "persistence" of the attacker
  - ◆ APT attacks are persistent, but not necessarily sophisticated

**It's easier to say what is NOT "Sophisticated"**

## The Irari Rules: It Is NOT A Sophisticated Attack If...



# ...The Attack Began With A Phishing Message

- ◆ Limited advanced techniques against people
- ◆ Stupidity/Ignorance doesn't take a lot to exploit
- ◆ The “Stupidity” is often on the part of the security team for assuming Common Knowledge (common sense?) among users
- ◆ Default cause is that awareness programs are insufficient
- ◆ For a phishing message to be successful, it has to go through many layers of security countermeasures, not just a user
  - ◆ Refer to Ira's other presentation on the phishing kill chain

## ...The Malware Used Should Have Been Detected

- ◆ Too many attacks, such as Sony, used known malware
- ◆ Failure to detect known malware is a sign of a poor security program
- ◆ There really isn't much more to discuss
- ◆ Sadly, this needs to be said

## ...Passwords Were Likely Guessed

- ◆ Easily guessed passwords are way too common
- ◆ Usually results from account access being shared or poor security policies
- ◆ Again, this is just indicative of a poor security program



# ...User Awareness Exploited With Poor Awareness Program In Place

- ◆ CBT is not an awareness program, it is training
- ◆ Phishing simulations are not awareness programs, they are usually teaching people to detect simulated phishes



# ...Known Vulnerabilities Were Exploited

- ◆ Known vulnerability means attacks could have been prevented
- ◆ If a string of known vulnerabilities was exploited, the attack should have been prevented...
- ◆ Even if a patch was not available, other mitigations can be put in place, such as turning off unnecessary services and ports

**Big indication of poor security program**

# ...Multifactor Authentication Was Not Used On Critical Systems #RSAC

- ◆ Critical systems, and especially admin accounts, should have this basic protection in place
- ◆ Stops password reuse, bad passwords, password sniffing, etc.



*Props to JPMorgan Chase for acknowledging a recent hack resulted from not having multifactor authentication in place*



# ...Passwords Were Hardcoded Into Malware

- ◆ Just like the Sony Attack
- ◆ Demonstrates that even if there is no multifactor authentication, they don't regularly change passwords

**Big indication of poor security program**

# ...Detection Mechanisms Were Ignored Or Not In Place #RSAC

- ◆ Should be IDS/IPS in place
- ◆ Should be DLP in place on critical systems
- ◆ Should be network monitoring in place
- ◆ Should see movies go out of your organization
- ◆ Should see 100,000,000 credit cards go out of your network
- ◆ If you're not looking for that, shame on you

**Most important, you should not ignore the warnings when they occur**

# ...Poor Network Segmentation Was In Place

- ◆ Vendor networks should not connect to POS
- ◆ Business networks should not be connected to SCADA systems
- ◆ There should be a conscious network design in place that incorporates risk, not just cost



# ...User Accounts Had Excessive Privileges

- ◆ Low level account compromises should not lead to critical data
- ◆ Demonstrates poor administrator procedures

**Big indicator of a poor security program**

# The Irari Rules of Sophisticated Attacks

- ◆ Must not actualize because of a Phishing message
- ◆ Malware must have been undetectable
- ◆ Passwords were not easily guessed
- ◆ User awareness exploited with poor awareness program in place
- ◆ Known vulnerabilities cannot have been exploited
- ◆ Multifactor authentication in use on critical systems
- ◆ Passwords were not hardcoded into the systems
- ◆ Detection capability was in place and not ignored
- ◆ Proper network segmentation in place
- ◆ User accounts had minimum privileges

# Apply Slide

- ◆ Hype impacts our ability to be effective
- ◆ Make use of the hype
- ◆ “How” dictates sophistication; “how” first, “who” later
- ◆ Unsophisticated attack vectors tell where countermeasures are required
- ◆ If it happens to someone else, it is likely happening to your organizations, so get countermeasures in place

# For More Information

## Ira Winkler, CISSP

- ◆ [ira@securementem.com](mailto:ira@securementem.com)
- ◆ +1-443-603-0200
- ◆ [@irawinkler](https://twitter.com/irawinkler)
- ◆ [www.securementem.com](http://www.securementem.com)
- ◆ [www.linkedin.com/in/irawinkler](https://www.linkedin.com/in/irawinkler)
- ◆ [Facebook.com/irawinkler](https://www.facebook.com/irawinkler)

## Araceli Treu Gomes, Dozens of Certs

- ◆ [ari@killchain.net](mailto:ari@killchain.net)
- ◆ [@sleepdeficit](https://twitter.com/sleepdeficit)
- ◆ [www.linkedin.com/in/sleepdeficit](https://www.linkedin.com/in/sleepdeficit)
- ◆ [Facebook.com/sleepdeficit](https://www.facebook.com/sleepdeficit)
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