

RSA® Conference 2015

Abu Dhabi | 4–5 November | Emirates Palace

SESSION ID: PST-R04

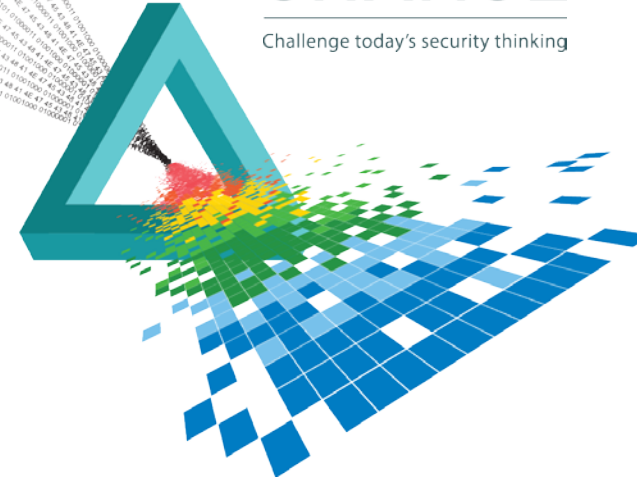
GRC Implementation ... Behind the Scenes

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CHANGE

Challenge today's security thinking



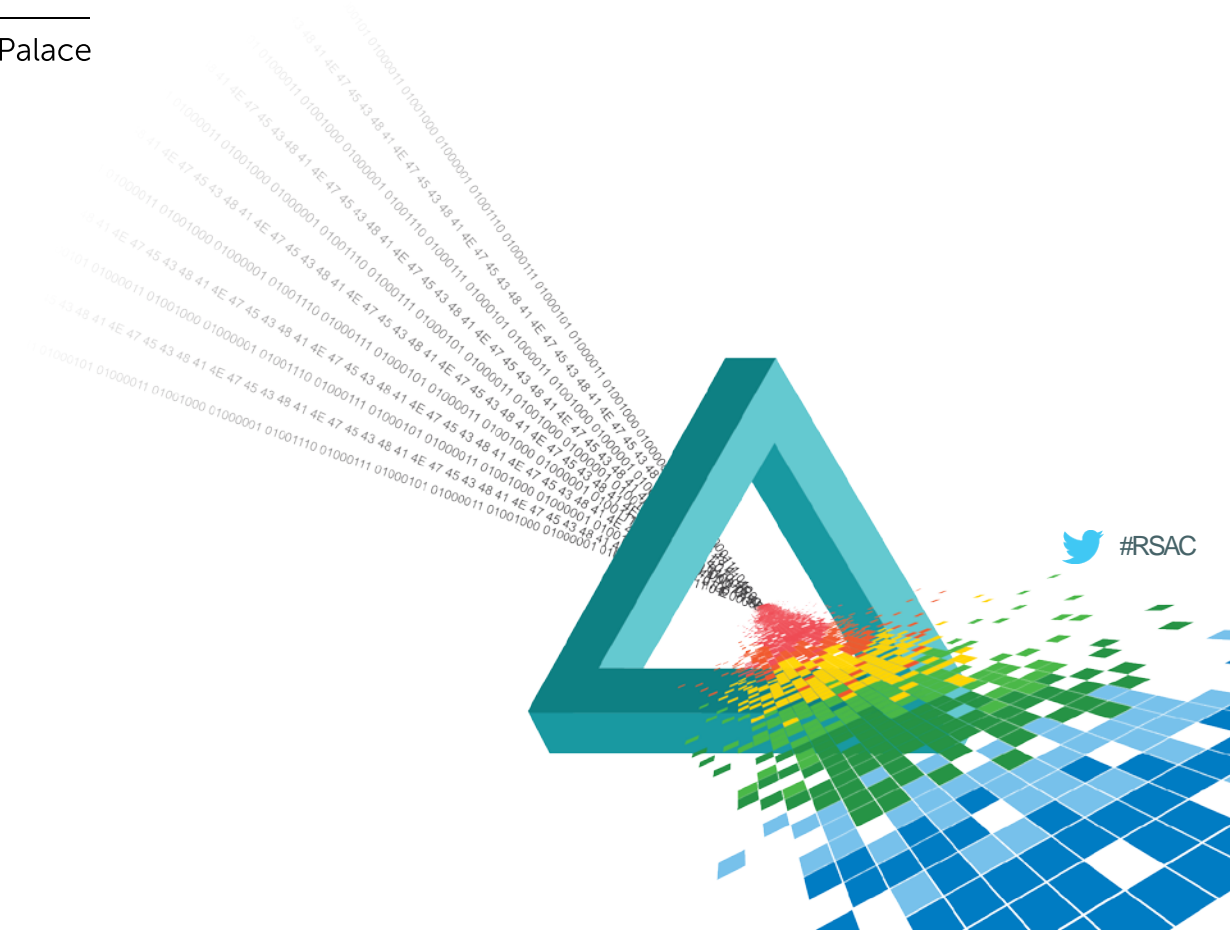
Agenda

- ◆ About Us
- ◆ Behind the Scenes .. What went wrong!
- ◆ GRC Implementation .. The Last Scene

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About us



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NCB is making a difference as Saudi Arabia's most prominent bank



- ◆ 342 branches throughout the Kingdom
- ◆ The Bank's customers surpassed more than 4 million clients
- ◆ 2,643 ATMs throughout the Kingdom
- ◆ 7,515 employees throughout the Kingdom, 94.5% of which are Saudis

NCB is making a difference as Saudi Arabia's most prominent bank

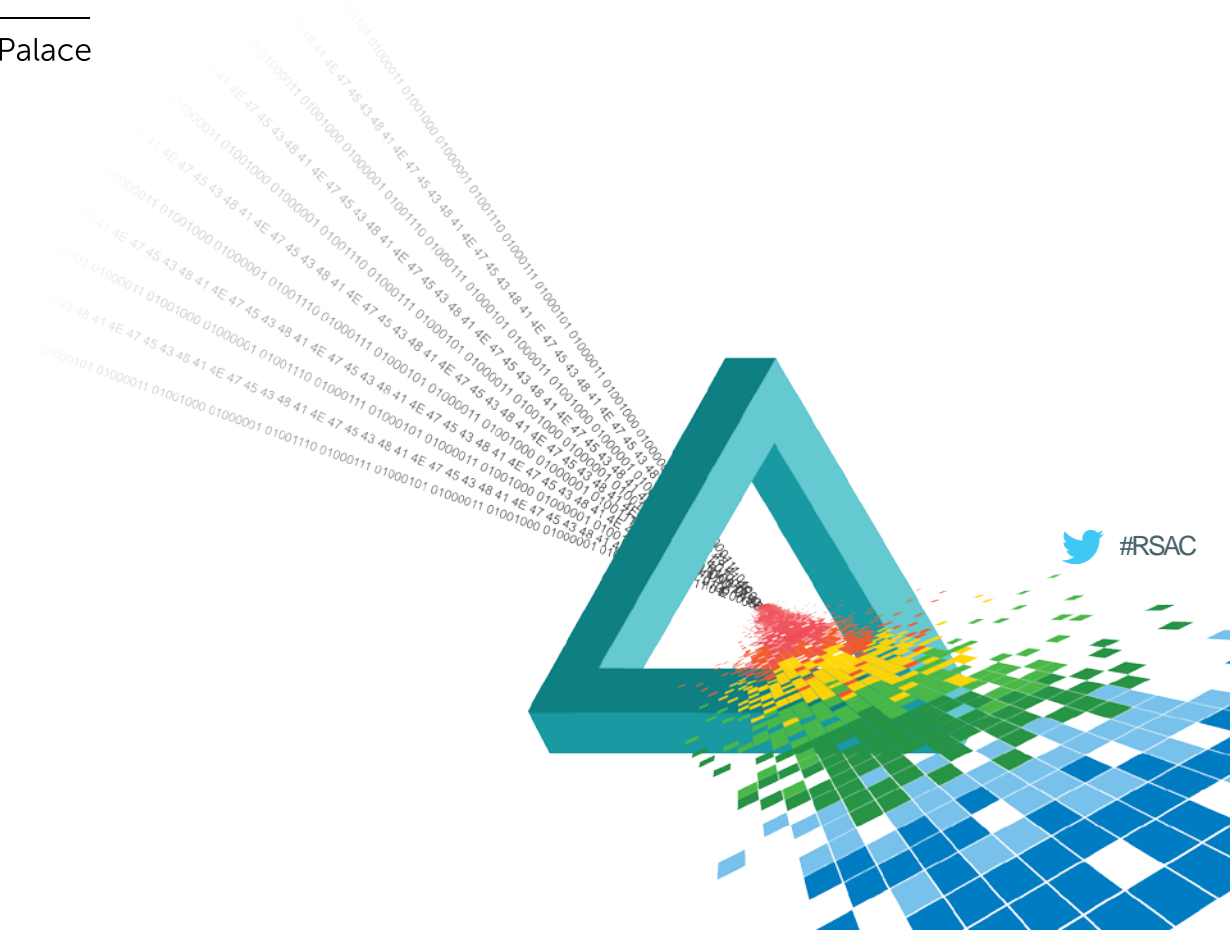


- ◆ The first Saudi bank to be licensed in the Kingdom, operating since 1953.
- ◆ Considered the largest in the Saudi Arabia and a leading financial institution in the Region.
- ◆ Over 91% of customer transactions had been successfully executed through alternative delivery channels during year 2014.

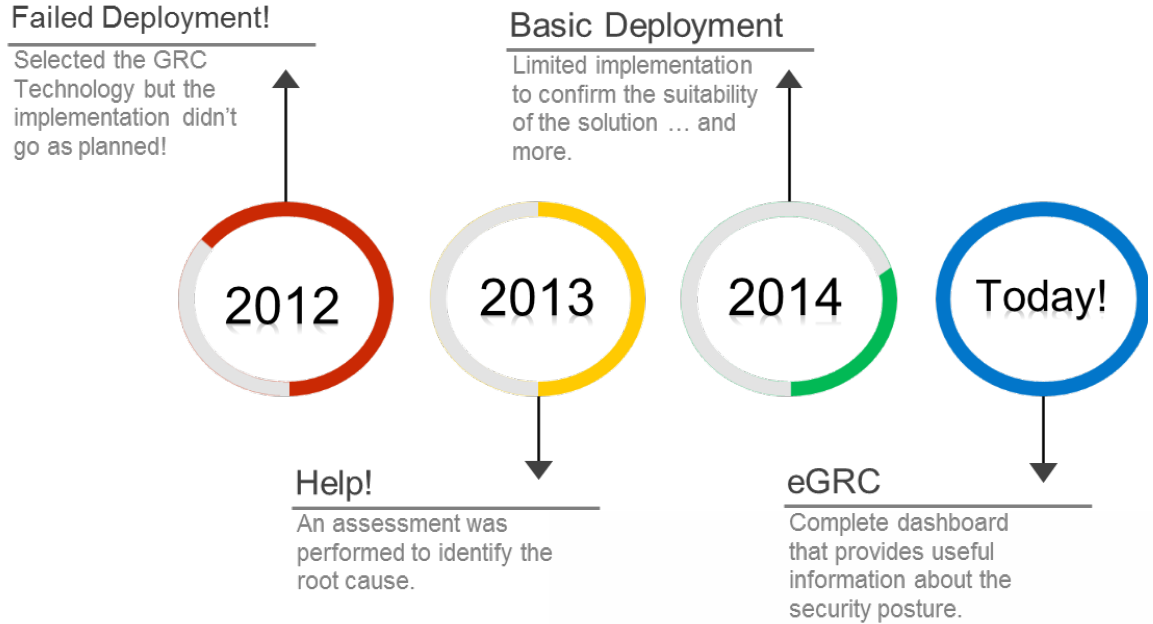
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The Story ...



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The good, the bad and the ugly

GRC Implementation is never about the technology!

Year 1 ... Troubled Implementation

- ◆ Defined a comprehensive IT Risk framework
- ◆ Requirements for automation were defined, followed by a proper solution evaluation phase
- ◆ The deployment was performed through a local partner (global vendor)
- ◆ The Project Committee took a decision to go with the Full Suite
- ◆ A dedicated project team was assigned .. Yet with no results!

Year 2 ... Fixing the situation

- ◆ A complete assessment was performed to identify the root cause and plan the implementation of required corrective actions
- ◆ The results highlighted that critical domains were missing during the first deployment
- ◆ The project committee decided to adopt a Phased approach for the implementation
- ◆ A dedicated “Focused” project team was assigned .. and we started to see results!

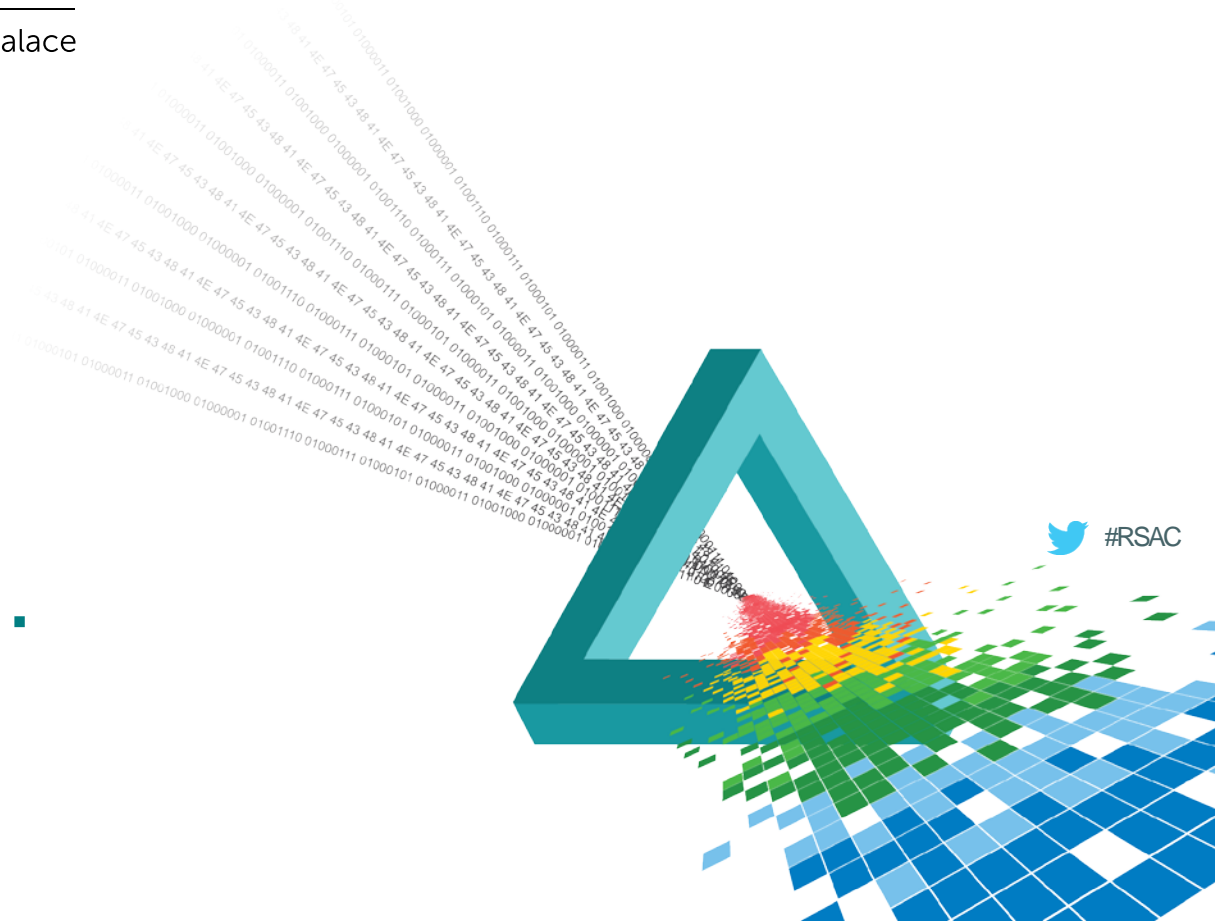
Years 3+ ... Back to the basics

- ◆ Deployed the “Risk Management Module” with no customization
- ◆ Used the technology for few weeks by the operational team
- ◆ Applied the changes .. and everything seem to be working!
- ◆ The project committee pushed back on any changes that will impact the intelligence of the technology
- ◆ We currently have 4 modules operational and planning to deploy one more before end of 2015!

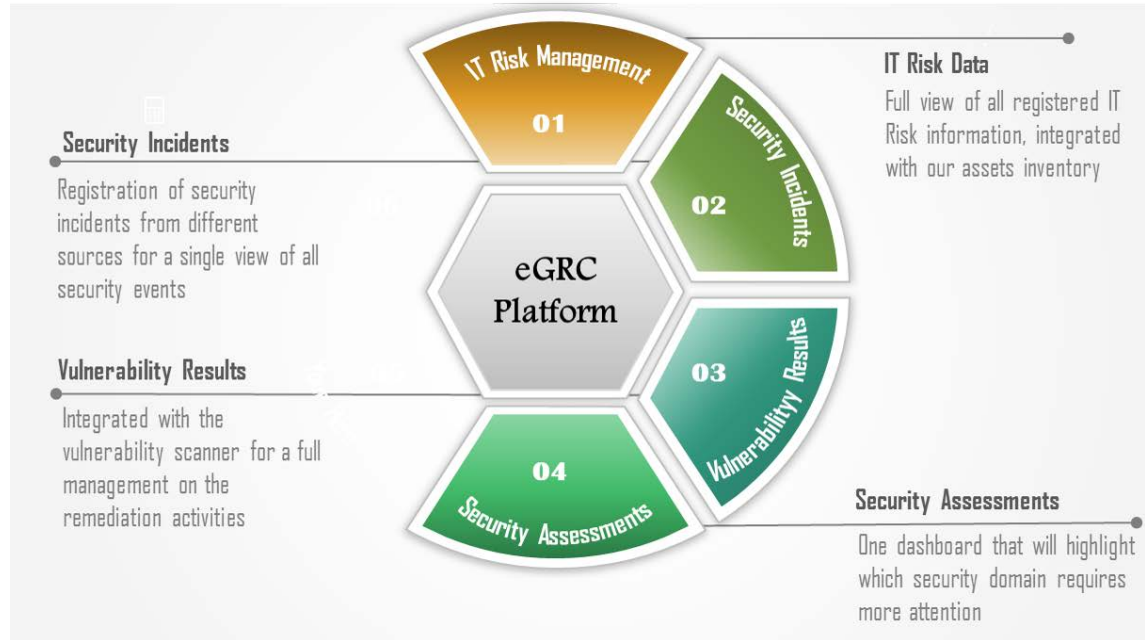
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The Last Scene ...

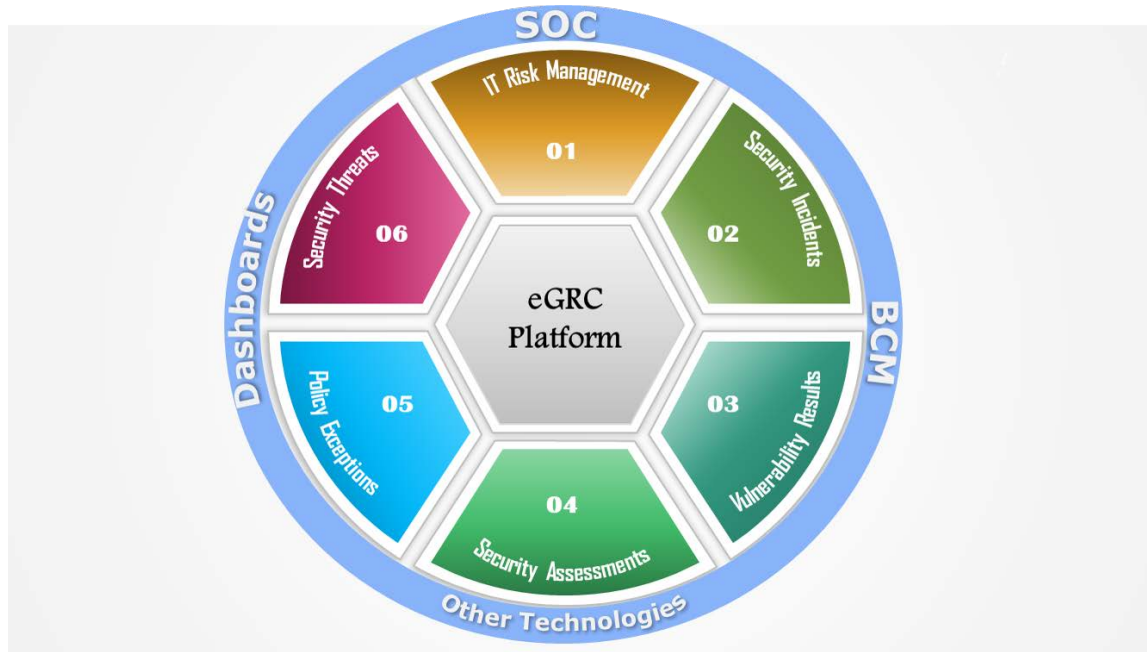


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Current Implementation of GRC

Operational Modules providing a comprehensive view on the various Security domains



Future Implementation of GRC

The good, the bad and the ugly

The Learnings ...

- ◆ GRC is never about the technology only
- ◆ Always confirm the capabilities of the deployment team with the technology vendor
- ◆ Hold the technology vendor accountable to ensure success or failure ...

The Learnings ...

- ◆ Limit system customizations to benefit from the Intelligence
- ◆ The phased approach will help you fast track the deployment
- ◆ Spend more time on using the technology and don't reinvent the wheel!

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Q & A



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