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Cyber Risk Diligence in M&A and Investing: Negotiating a Better Deal



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Protect

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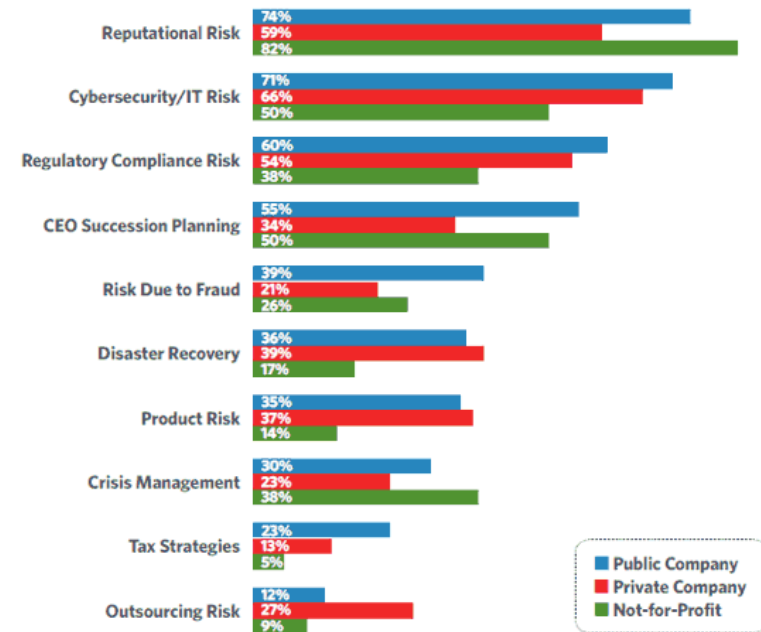
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The Problem

- Cyber security risk is considered one of the greatest risks faced by many organizations
- Yet, cyber risk is not typically considered in M&A or investment due diligence
- Results:
 - incomplete understanding of risk
 - over-valuation of assets
 - new risks for the buyer/investor



The Opportunity



- **Know what you are buying: has the target already been compromised?**
 - **Intellectual Property**
 - **Trade Secrets**
 - **Business strategy**

The Opportunity



- Today, cyber risk management only indirectly contributes to business objectives (e.g., through nebulous measures of “risk reduction”)
- The “Holy Grail” of cyber risk managers is to contribute directly to the bottom line
- Obtaining a measurable discount on the purchase price of an asset is a direct contribution to P&L
 - More accurate valuation of target than the competition
 - More negotiating leverage (synergies or expected return discounted by cyber risk)



The Opportunity



- **Protect yourself and your investment**
 - **Plan ahead to reduce risk to the buying/investing entity**
 - **Incentivize sellers to build and maintain effective cyber security programs**
 - **Prepare for a successful exit**

(How Much) Does it Matter?



- **2015: \$4.7 trillion worth of M&A**
 - Pfizer & Allergan (\$150b), Royal Dutch Shell & BG Group (\$70b), Anthem & Cigna (\$52b), Dell & EMC (\$67b)
- **2016 may come close**
 - “Oil and gas deals to ‘ramp up’” – FT 1/6/2016
- **Marriot & Starwood**
 - Nov. 16, 2015: Marriott International announces deal to acquire Starwood for \$12.2b
 - Nov. 20, 2015: Starwood discloses debit/credit card theft from 54 hotels

When Is Cyber Risk “Material”?



- Target possesses regulated consumer or employee data (PII, PHI, etc.)
- Target possesses cardholder data (subject to PCI DSS)
- Target possesses intellectual property (e.g., source code, trade secrets, etc.)

Determining a “Cyber Risk Discount”

- **Cost of breach: Number of unique records x Average cost per record (Ponemon)**
- **Annual loss expectancy: Cost of breach x probability of breach**
- **ALE of future years then discounted to present to determine risk discount**

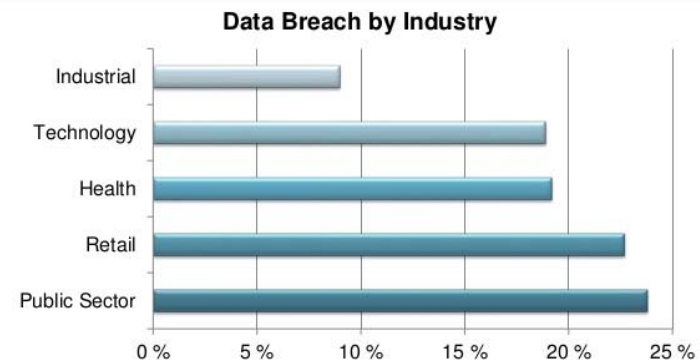
Highly regulated industries have the highest per-record cost of data breach



Calculating Probability of Future Losses

- Historical data breach loss data (becoming available as insurers track losses)
- Assessment of target's cyber security program maturity (e.g., questionnaire, audit)
- Organizational threat and vulnerability assessment

Probability of a Data Breach



Others Factors Affecting Calculation



- Presence and amount of cyber insurance coverage
- Reserves (ability to absorb financial costs of a breach)
- However, it is important to remember that reputation cannot always be repaired with money



It Can Go Both Ways in M&A Context



- **The relative strength of buyer's and seller's cyber security program matters**
- **If seller's program is stronger, the buyer will gain from the transaction**
- **The valuation of the seller may therefore increase**

Don't Forget Target's Relationships



- In an interconnected world, the cyber security stance of partners, customers, suppliers, etc. matters
- In addition to assessing the vendor management program, buyers should assess major upstream and downstream players in the supply chain

Measuring Cyber Security Posture



- Existing third party cyber security assessment processes can be leveraged (if they exist)
- Can combine a number of techniques (questionnaires, visits, testing, etc.)
- Goal: Quantify target's ability to reduce the probability of a data breach

Case Study

- Large, diversified community bank acquiring a BIN rental business with nine clients
- As the issuing bank, the acquirer was responsible for PCI DSS compliance
- Acquirer leveraged cyber risk diligence to negotiate a risk discount on the purchase price



Other Potential Applications



- **Cyber insurance underwriting (premiums adjusted for cyber security risk)**
- **Changes in accounting rules (e.g., discounting intangibles such as goodwill)**
- **SEC disclosures for publicly traded companies (requiring issuers to quantify cyber security risk)**

Application of the Concepts



- **Next week, you should...**
 - **Understand your organization's involvement in M&A, investment, and integration activities**
 - **Identify opportunities to leverage cyber risk diligence in your organization**

- In the first three months following this presentation, you should...
 - Gather tools (cyber risk assessment methodology, historical loss statistics)
 - Socialize the concept internally and get agreement to include cyber risk in diligence
 - Develop capabilities in cyber risk diligence, cyber risk measurement, and loss prediction

Application of the Concepts



- **Within six months, you should...**
 - **Leverage cyber risk diligence in M&A or investing to improve a valuation and get a better deal**
 - **Use cyber risk diligence to improve IT/security integration on a recent or planned investment/acquisition**

Other Resources to Consult



- ***Is the Insurance Industry Keeping Up with the Rapidly Evolving Cyber Risk Landscape?*, Asia Insurance Review, Nov. 2015**
- ***An Introduction to Factor Analysis of Information Risk*, http://riskmanagementinsight.com/media/documents/FAIR_Introduction.pdf**
- ***An Introduction to the Open FAIR Body of Knowledge* and other resources from The Open Group, <https://www2.opengroup.org/ogsys/jsp/publications/mainPage.jsp>**

Questions?



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