

Data Breaches and Web Servers: The Giant Sucking Sound

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Session ID: DAS-204

Session Classification: Intermediate

RSACONFERENCE2012

The Giant Sucking Sound!



Why Worry?

“You think you’re secure until you’re breached,
then you find out what it costs”

- 2010 Ponemon Study: \$7.2 million average breach cost
- Average cost per individual record: \$214
 - Potential cost to org: # customers * \$214
- Sony reported \$171 million cost for breaches
 - Plus indirect costs



Objectives

- Sense the urgency of protecting web servers
- Recognize how web server data loss happens
- Recognize what can be done to protect web servers
- Prioritize and implement protections



Attack Vectors



Quick check: How many have seen
successful web attacks recently?
What sort of attacks?

Common Attack Vectors

- Major problems:
 - SQL injection
 - Parameter tampering
- Other issues:
 - Password guessing / authentication attacks
 - Cross-site scripting
 - Cross-site request forgery
 - Insecure data storage



SQL Injection

- Web server often ties into database
- String data in web forms passed in DB requests
- Think about the common lost password lookup web form:
 - Query code in application:
 - `SELECT * FROM users WHERE username = '$USER';`
 - What if \$USER is "joe' OR 'x'='x"? After substitution:
 - `SELECT * FROM users WHERE username = 'joe' OR 'x'='x';`
 - Returns all records in the users table!

Parameter Tampering

- Modifying a form, query parameter, or cookie
 - Such as changing the account ID in a form to access an account other than that owned by the authenticated user
 - URL in page:
`http://www.bank.com/action.asp?account=1001&debit=1000`
 - Modified URL:
`http://www.bank.com/action.asp?account=2002&debit=1000`
 - Firefox Tamper Data plugin
 - Internet Explorer TamperIE extension



Authentication Attacks

- Poor passwords – easily guessed
 - letmein
 - qwerty
 - 12345678
- Passwords stored in plaintext
- Passwords stored in unsalted hashes



Cross-site Scripting (XSS)

- Inject malicious Javascript/Java/Flash/ActiveX
 - Such as through comment forms
 - PHP injection a personal site
 - Usually used to execute arbitrary code in a victim's browser
 - Can occur through advertisements



Cross-site Request Forgery

- Malicious web request executed using identity of victim user
 - Such as IMG, IFRAME, or FORM tag with malicious URL/query parameters, e.g.
 - ``
 - Exploits victim's browser state or form content:
 - Cookies
 - Form or query parameters
 - Cached authentication credentials



Insecure Data Storage

- Sensitive data
 - Cryptographically obscured or
 - Appropriately encrypted
- Applies to
 - Online and
 - Offline



Stop the Sucking!



Securing Web Servers



Quick check: How many have active web application firewalls in place?
Data loss prevention on web servers?
Are they working?

Defenses

- What helps immediately:
 - Web application firewall
 - Data loss monitoring and prevention
 - Log monitoring
 - Patching / updating
- Plus good hygiene:
 - Architecture
 - Hardening
 - Penetration testing
 - Auditing



Web Application Firewall

- Protect web applications
 - Cross-Site Scripting
 - SQL Injection
- Can require rule customization
- Can affect web site performance

Web Application Firewall

- Quick and simple filters
 - Joomla
 - [http://docs.joomla.org/Htaccess_examples_\(security\)](http://docs.joomla.org/Htaccess_examples_(security))
 - Wordpress Firewall Plugin
 - <http://www.seoegghead.com/software/wordpress-firewall.seo>
- More involved filters
 - mod_security
 - <http://www.modsecurity.org/>
 - MS IIS URLScan
 - <http://www.iis.net/download/urlscan>
- Numerous commercial offerings



Data Loss Monitoring / Prevention

- Data loss prevention
 - Data-at-rest
 - Monitor static content
 - Find data that should not be publicly accessible
 - Data-in-motion
 - Monitor outbound data
 - Unexpected volumes of privileged data
- Database activity monitor
 - Monitor database requests
 - Unexpected privileged access
 - Unexpected data access
 - Attack protection



Log Monitoring

- Trend monitoring
 - Web log analyzers
- Anomaly monitoring
 - Check web error logs
- Security integration and event monitor
 - Tie events from all components of web application
 - Firewall, web app firewall, load balancer, web server, internal firewall, database server

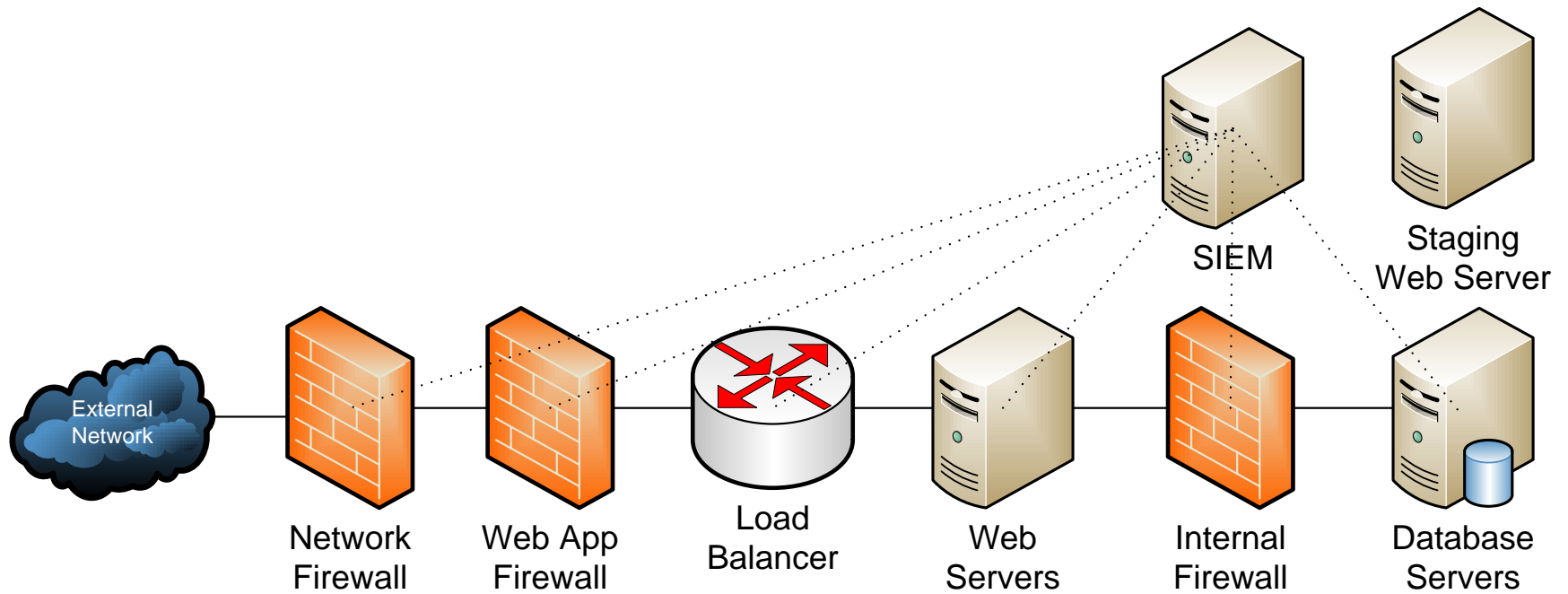


Patching / Updating

- Define patch strategy
 - Policy
 - Process
- Process
 - Assess
 - Obtain
 - Test
 - Deploy
 - Validate



Architecture



Hardening

- Host firewall
- Management access authentication and auditing
- No unnecessary software installed
- Disable unnecessary services
- Software up-to-date
- Access controls on files, directories, and registry
- No unnecessary web server scripts or modules



Penetration Testing

- Check
 - Common misconfigurations
 - Path traversal
 - Out-of-date software
 - Parameter and cookie tampering
 - Missing authentication checks
 - Cross-Site Scripting
 - Script injection
 - SQL injection



Auditing

- Verify the website software
 - Server, add-on components, web apps
- Verify the website content
- Web searches to validate available content
 - Example: Outdated documents available via HTTPS
- Verify firewall functionality
- Verify admin accounts and access history
- Verify file and directory permissions



Apply

- In the first three months following this presentation you should:
 - Evaluate and apply web application firewall and/or data loss prevention to web server transactions
 - Harden, patch, and verify web server software components
 - Implement log monitoring
- Within six months you should:
 - Determine what additional protections are warranted
 - Analyze and pen-test web apps for issues



Summary

- Sense the urgency of protecting web servers
- How web server data loss happens
- What can be done to protect web servers
- Prioritize and implement protections



Online Resources

- Open Web Application Security Project
 - <https://www.owasp.org/>
- National Institute of Standards and Technology
 - Secure Web Servers: Protecting Web Sites That Are Accessed By The Public
 - <http://csrc.nist.gov/publications/nistbul/b-January-2008.pdf>
 - Guide to Secure Web Services (Spec. Publ. 800-95)
 - <http://csrc.nist.gov/publications/nistpubs/800-95/SP800-95.pdf>

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